



# Digital Displays

## 12-Month Limited Warranty



ShopPOPdisplays, Inc. warrants that the electronic digital display products it sells are free from defects in materials and workmanship under normal use and service for a period of 12 months from the date of shipment to the original purchaser.

If a product proves to be defective within this 12-month warranty period, shopPOPdisplays, in its sole discretion will either: (a) replace the defective product, or (b) replace the defective component(s). This shall be the sole remedy available under this warranty.

### **Instructions for Warranty Claims:**

1. Contact shopPOPdisplays customer service by email to report the issue. The warranty period for any replacement product or component remains limited to 12 months from the date of the original order receipt, during which period customers must contact shopPOPdisplays' customer service department. After the 12-month period has expired, this warranty is void and no further claims will be accepted.
2. shopPOPdisplays will work with you to confirm the nature of the defect.
3. If the product is determined to be defective and covered by warranty:
  - a. If only a component is defective, a replacement part will be shipped.
  - b. If the entire unit is determined to be defective and non-repairable due to a manufacturing defect, a replacement unit will be shipped upon confirmation of the defect, subject to product availability and at the discretion of shopPOPdisplays' customer service department.

### **Warranty Limitations and Exclusions:**

- This warranty is valid only for the original purchaser and is not transferable.
- The warranty covers only defects in materials and workmanship under normal use.
- It does not cover damage caused by shipping, relocation, negligence, misuse, abuse, improper installation, maintenance, service, storage, or unauthorized alterations or repairs.
- The warranty period for any replacement product or component remains limited to 12 months from the date of the original order receipt, during which period customers must contact shopPOPdisplays' customer service department. After the 12-month period has expired, this warranty is void and no further claims will be accepted.

- **This warranty is exclusive and in lieu of all other express or implied warranties, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose, all of which are expressly disclaimed.**
- shopPOPdisplays assumes no liability for any special, incidental, punitive or consequential damages arising out of or relating to the use of the product.

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